

APPENDIX 2 -TENDER EVALUATION GRID

Bidders were asked a series of questions which covered key areas of service delivery with weightings attached to each question.

| APPENDIX 2A – QUALITY TENDER EVALUATION GRID Clement Close Supported Living Scheme | BIDDER WEIGHTED SCORE | | | |
|---|-----------------------|------|------|---------|
| | Weighting of 40% | A1 | A2 | Lot 4.1 |
| <p>1. Please outline your organisations experience in working with people who have Sensory Impairment care and support needs and detail how you will deliver the supported living scheme at Clement Close for this group?</p> <p>Please give examples in your answer of similar services you have delivered</p> | 5% | 4.59 | 3.12 | A |
| <p>2. Tenants will be moving in to new environment with other tenants and a new staff team. What challenges do you think this will present, and how will you overcome them? Also, please provide an example of when you have supported somebody with a sensory impairment to move to a new environment?</p> | 5% | 4.38 | 3.12 | A&C |
| <p>3. Please give an outline of how your organisation promotes choice in vulnerable people and how staff will support tenants at Clement Close to maintain their autonomy and independence where possible.</p> <p>Please also describe how you will encourage tenants to engage with their wider community</p> | 5% | 4.16 | 3.75 | A&C |
| <p>4. Describe how you will develop clear focused support plans which will take into account the diverse community of Brent and support individuals with Sensory needs to achieve positive outcomes.</p> | 4% | 2.67 | 2.50 | B&C |
| <p>5. Please describe how your organisations Safeguarding policy will be implemented at Clement Close to keep tenants safe in their individual flats and how tenants will be supported to understand the organisations policy.</p> | 4% | 3.00 | 2.50 | A |

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|--|------------|--------------|--------------|-----|--|
| <p>6. Why is consistency important when providing support and how would you ensure that tenants at Clement Close receive continuity in their support</p> | 3% | 2.75 | 1.75 | B&C | |
| <p>7. Please describe your organisations policy and procedure on staff training, supervisions and appraisal. How would this link in with the specialist support required at Clement Close?</p> | 3% | 2.25 | 2.00 | D | |
| <p>8. From your experience, please provide three key examples of how you have delivered one or more of the following Social Value benefits:</p> <p>Sustainable improvements</p> <p>Waste and carbon reduction</p> <p>Increased use of Small and Medium Enterprises, particularly within Brent</p> <p>Adoption of ethical practices such as Safety and Hygiene, Working Hours and payment of the London Living Wage.</p> | 5% | 4.16 | 4.16 | E | |
| <p>9. Please provide a PowerPoint presentation as an attachment which answers the following question:</p> <p>Please describe why you believe your organisation can provide support to service users and their families as described in the specification for Clement close and what added value you will bring to the service and service users?.</p> <p>Please outline how your organisation will communicate with tenants at Clement close who will have a range of sensory impairment difficulties including but not limited to deaf and hard of hearing, blind, partially sighted or people who are deaf and blind. (Dual sensory impairment) etc.</p> | 6% | 6.00 | 4.50 | D&A | |
| <p>Total</p> | 40% | 33.96 | 27.41 | | |

APPENDIX 2B – WEIGHTED COST/ QUALITY SCORES AND BIDDER RANKING

As stated within the ITT evaluation methodology, the quality scores for the quality element were added to the costs scores to give the overall total scores.

Clement Close

| Service | Bidder Ref | Quality score (out of 40%) | Cost score (out of 60%) | TOTAL SCORE | RANK |
|---------|------------|----------------------------|-------------------------|-------------|------|
| | A1 | 33.96 | 57.15 | 91.11 | 1 |
| | A2 | 27.41 | 60.00 | 87.41 | 2 |
| | | | | | |